

Welcome to Computing at SU

Syracuse University's Information Technology Services (ITS) provides students, faculty, and staff with technology resources that support the University's mission of promoting learning through teaching, research, scholarship, creative accomplishment, and service.

Read more

Quick Links

STUDENTS | FACULTY/STAFF

- Blackboard
- Support Videos
- Computer labs
- NetID
- Personal websites
- SUmail
- Web conferencing

SYRACUSE UNIVERSITY ITS Download the **Technology Guide** in the SU Guides app

The *Technology Guide* brims with information on educational technologies, student computing resources, basic security concepts, and SU's technology policies. It includes a campus map that users can browse for technology resources like public computer labs and email stations. Through the Guide, users can receive messages and notifications sent from ITS, and connect to ITS and other users.

To access the Technology Guide, go to the iTunes App Store or the Google Play Store and search for "Syracuse University Guides." Or, visit the Guidebook SU Guides page to have the download link sent to you via text message. Install the SU Guides app, and then download the *Technology Guide*. You can also view the guide on the web through the SU Guides mobile site.



Latest News and Announcements

Click on the article title to read the full story.

It's a new term. Make the most of the technology at Syracuse University

ITS has been preparing for the coming semester and working hard to put world-class technology at your fingertips. There are a bunch of things you can do to jumpstart your digital connections to campus. Some you can do now, and others are goodies you'll want to find as soon as you get here.

Sleep tight without the lights

Students living in Syracuse University residence halls can now get a sounder night's sleep. In response to requests from numerous students, Information Technology Services (ITS) reconfigured all the wireless access points throughout the residence halls to turn off their blinking LED lights. This reconfiguration is consistent with practices at other universities, hospitals, and similar institutions.

Syracuse University Invests $9 Million in Classroom Enhancements, Technology Upgrades as Part of Campus Framework

As part of the Campus Framework, the University will make an extensive slate of renovations to a variety of academic spaces on campus. This summer alone, the University will invest more than $9 million to make that happen. A variety of technology upgrade projects are underway in classrooms, study spaces and teaching laboratories this summer. Combined, the Division of Information Technology Services (ITS) and Campus Planning, Design and Construction (CPDC) are working to update technology and academic spaces in more than a dozen buildings on campus.

Faculty and Staff Can Now Get Microsoft Office 365 ProPlus Free

As a benefit of Syracuse University's campus agreement with Microsoft, current employees can subscribe to Office 365 ProPlus for free for use on their personal computers and devices. The campus agreement is negotiated and administered by Information Technology Services.

PLEASE ORDER NOW: Summer Telephone and Network Installations

The offices of Telecommunications and Network and Wiring Services, divisions of Information Technology Services (ITS), will be very busy working on a large number of summer projects, some of which are likely to be affected by labor action at the University's primary telephone service provider. Accordingly, this email provides SU departments with advice regarding the timeline for requests for telephone and networking changes that need to be completed before the start of the fall 2016 semester.

May 19 Is Global Accessibility Awareness Day: Take the #NoMouse Challenge

May 19, 2016, marks the fifth Global Accessibility Awareness Day (GAAD). The purpose of GAAD is to get people talking, thinking and learning about digital (web, software, mobile and desktop) accessibility and users with different disabilities. Information Technology Services (ITS) encourages you to set aside a few minutes to experience the impact of accessibility in your digital assets. Participate in GAAD by taking the #NoMouse Challenge.

Phishers Are Busier than Ever

System Status

January 9, 2017

See Scheduled Outages »

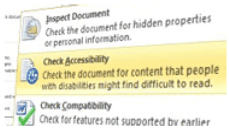


Research Computing at Syracuse University

ResearchComputing.syr.edu spotlights successful compute-intensive work and provides a technical overview of the variety of computing resources available to researchers from all disciplines at the University. The site helps faculty and students understand how they can best take advantage of those resources.

If you need computing power to advance your research, you'll find it here .

Using Technology to Ensure Accessibility



Information Technology Services (ITS) offers a variety of resources for using technology to ensure accessibility for all members of the Syracuse University community. Read more.

Across Campus

Find ITS Computer Labs, Email Stations and Service Centers Online

Learn about our campus-wide network upgrade

Visit the Technology Leadership Council site

ITS SIGN UP FOR ANNOUNCEMENTS



As summer approaches, Information Technology Services (ITS) reminds you that hackers and phishers are busier than ever. For some time, the University has been experiencing extensive phishing attacks. These attacks are getting more frequent, cunning and malicious. This story has more information, including practical advice for protecting your data, your devices, and the University's online assets.

Protect yourself! Ransomware is on the rise

Ransomware attacks, in which criminals disseminate malware that encrypts and locks down computers, and then demands the owners pay a ransom to get their data and machines back, are a growing threat. The FBI estimates that ransomware will be a billion dollar business in 2016. You'll want to check out the recent SU Today article about ransomware. In it you'll get advice on: • How to defend yourself—and the University—from ransomware and other threats • How to know if ransomware has infected your device • What to do if have been infected • How to get help

New Accessibility Training and Consulting Now Available

The University seeks to ensure that all people, regardless of individual ability or disability, can effectively access University communications and technology. Information Technology Services (ITS) has announced its Spring 2016 training schedule, and new Walk-in IT Accessibility Help Desk hours.

More SU ITS News »

Syracuse University News

Mon, 09 Jan 2017 13:47:32 +0000
Longtime Physical Plant Employee Brenda Fuller Remembered

Fri, 06 Jan 2017 19:22:02 +0000
Alumni Association Announces New Cities for 'Orange Advantage' Events

Fri, 06 Jan 2017 18:26:38 +0000
Middle States Steering Committee Launches Blog

Fri, 06 Jan 2017 17:52:00 +0000
Volunteers Sought for Martin Luther King, Jr. Day of Service

Fri, 06 Jan 2017 16:34:16 +0000
Vanable Named Associate Provost for Graduate Studies and Dean of Graduate School

ITS Twitter
ITS Facebook Page
SU ITS News RSS feeds
IT Connections Newsletter

SYRACUSE UNIVERSITY
Information Technology Services
Syracuse, NY 13244-4100
T: 315.443.2677 F: 315.443.2775
http://its.syr.edu

Copyright © 2016 Syracuse University. All Rights Reserved.
= Authentication required

Contact us; we want to hear from you!